

Local Health Authority CN 1
E.A.D. [Emergency and Admission Department] - Emergency Room
HOSPITAL

The E.A.D./Emergency Room is a facility dedicated to cases of Health Emergency-Urgency
Priority in the emergency room is not based on the order of arrival, but rather on the severity of the case: for this reason colour-coded priorities have been identified.

TRIAGE: the severity of the condition is displayed upon admission by specialised and trained nursing staff who will assign an appropriate colour code to that person, with those symptoms, at that time. Access priority is related to the colour assigned by the triage nurse

We inform you that you will be called using the number provided to the side, as required by the Privacy Law. This measure is not a sign of disrespect but rather a means to protect your privacy.

Your number is as follows:

This is the number you will be called with

This is its colour code

Your access colour code is:

EXPLANATION OF "COLOUR CODES"

RED CODE

EMERGENCY - IMMEDIATE ACCESS -
 Very serious cases, life-threatening, requiring immediate intervention by the medical team.
 Anyone waiting must remain patient, allowing assistance to be provided to those in immediate danger of their lives.

ORANGE CODE

EMERGENCY - QUICK ACCESS -
 Severe cases require prompt treatment to avoid the worsening of clinical conditions.
 The patient is kept waiting for as short a time as possible even in the event of an "ongoing emergency".

BLUE CODE

DEFERRABLE EMERGENCY - ACCESS AFTER EMERGENCY CASES
 This code is assigned to patients who do not present severe symptoms, are not at risk of further deterioration, but are experiencing moderate suffering. The patient will be seen after the most urgent cases.

GREEN CODE

MINOR EMERGENCY - ACCESS AFTER URGENT CASES AND DEFERRABLE EMERGENCIES
 This code is assigned to those who do not present serious symptoms, are not at risk of deterioration but present a situation of low suffering. The patient will be seen after the most urgent cases.

WHITE CODE

NON-EMERGENCY
 This code is assigned to those who require care that could be provided by a general practitioner or by the medical emergency service. The patient will still be seen when possible; payment of a fee may be required according to the regional regulations.

The treatment area is indicated

YOUR PROBLEM WILL BE TREATED IN THE AREA

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Patients are reminded to return to the E.A.D./Emergency Room after each specialist consultation for a clinical reassessment and finalisation of the report, with the exception of Fast Track and Paediatric Pathways.

Users must report any changes in their health status.

Please also remember that the waiting time allows the Emergency Room staff to diagnose and treat other patients.

Please note that, following company provisions, users who leave the Emergency Room before completing the diagnostic-therapeutic process (discharge by the Emergency Doctor) will be classified as 'WHITE CODE' upon exit. This may result in the need to pay a co-payment for healthcare costs (ticket), if applicable.